

MMNSS COLLEGE, KOTTIYAM

PARENTS' FEEDBACK 2020-21

Feedback through google forms were collected from the parents of students in the institution during the academic year 2020-21. The feedback form was circulated via social media and whatsapp groups. Parents were required to submit their responses to a set of ten statements on a 5-point scale in which choices range from Excellent (5) to Poor (1). The feedback thus received is then analyzed by the IQAC forwarded to the Principal and then shared with the faculty for discussion. The analysis of the feedback obtained Statement-wise is as follows:

Sl No	Statements	Excellent (%)	Very good(%)	Good (%)	Satisfactory(%)	Poor (%)
1	Effective Curriculum delivery	41.4	24.2	22.2	9.1	0
2	Effective handling of online classes.	37.4	33.3	18.2	8.1	3
3	Method of conducting internal examinations.	42.4	23.2	21.2	8.1	5.1
4	Fairness in awarding internal marks.	39.4	26.3	20.2	10.1	4
5	Availability of study material.	49.5	19.2	19.2	10.1	2
6	Availability of faculty members to redress the	40.4	28.3	19.2	9.1	3

	concerns of both students and parents.					
7	Efficiency in conducting regular tutorial meetings	38.4	21.2	22.2	14.1	4
8	General discipline within the campus.	51.5	24.2	14.1	8.1	2
9	Initiatives of the Career counselling and placement cell	31.3	28.3	22.2	10.1	8.1
10	Infrastructure and lab facilities of the institution.	35.4	29.3	22.2	8.1	5.1
11	Library facilities of the institution.	43.4	32.3	11.1	9.1	4
12	Rest room facilities.	33.3	21.2	27.3	9.1	9.1
13	Assurance of safety within the campus.	51.5	24.2	10.1	9.1	5.1
14	Sports facilities.	32.3	22.2	25.3	9.1	11.1
15	Promoting college cultural activities.	28.3	27.3	14.1	16.2	14.1
16	Students belonging to all communities (irrespective of their religious background) feels comfortable and safe in the	54.5	26.3	9.1	5.1	5

	campus.					
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All the parents were fully satisfied with the good academic ambience of the institution. They expressed satisfaction over the good teaching – learning activities of the college. Need for improvement in sports and canteen facilities were raised by some parents.

Action taken

Canteen was not functioning due to covid protocol. Steps were taken to reopen the canteen.

Sports equipment were purchased.

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Principal
M.M.N.S.S. COLLEGE
KOTTIYAM