

MMNSS COLLEGE, KOTTIYAM

STUDENTS' FEEDBACK 2022-23

Feedback was collected through google forms from the students of the institution during 2022 - 23. Students were required to submit their responses to a set of twenty two statements on a 4-point scale in which choices range from Excellent to Poor. The feedback thus received is then analyzed by the IQAC and forwarded to the Principal. The analysis of the feedback obtained Statement-wise is as follows:

Sl No	Statements	Excellent (%)	Good (%)	Fair (%)	Poor (%)
1	General academic ambience within the institution	31	52.3	13.8	31.8
2	Effective implementation of CBCSS programmes in First Degree Programmes (FDP) and conduct of Postgraduate Programmes	20.9	64.2	13.9	3.8
3	Effective delivery of Curriculum based on University Syllabus	28.7	62.4	7.3	2.7
4	Are you satisfied with the hybrid mode of teaching ? (online + offline pattern)	20.6	70.5	4.1	4.6
5	Accessibility/availability of teachers during and after the class hours (in online mode of teaching too)	38.5	54.2	7.3	1.8
6	Efficacy of the Value -Added/Add-on Course conducted	22.9	63.3	10.1	5.5
7	Fairness in Continuous Internal Evaluation	33.9	56	7.3	4.6
8	Institution takes active interest in conducting/ coordinating/promoting student exchange/field visit or Internship	19.3	48.7	18.3	15.6
9	Efficiency of the College administrative staff/office/lab	27.5	58.7	9.2	4.6
10	How do you rate the library facilities?	24.8	62.3	7.3	5.5
11	How do you rate the laboratory facilities?	24.8	64.2	10.1	4.6
12	How do you rate the rest room facilities?	13.8	54.1	14.7	21.1
13	How do you rate the facilities provided for sports?	13.8	60.5	12.8	13.8
14	Opportunities to participate in curricular/extracurricular/skill development activities	21.1	54.1	15.6	10.1

15	Encouragement received for taking part in curricular/extracurricular/skill development activities/training	22	54.1	13.8	12.8
16	Opportunities to participate in sports activities	16.5	57.8	16.5	10.1
17	Efforts made by the institution/teachers to incubate soft skills, life skills and employability skills to make you ready for the world of work	19.3	56.9	12.8	11
18	Efforts made by the institution/teachers to provide opportunities in extension activities through NSS/NCC and Departmental extension activities	48.6	45.9	6.4	2.8
19	Adequate infrastructural facilities including ICT within classrooms	13.8	55.9	13.8	16.5
20	Institution takes effective measures to ensure safety within the Campus	24.8	60.5	11.9	4.6
21	Institution takes effective measures to ensure cleanliness within the Campus	20.2	56	17.4	7.3
22	Your overall rating of institution	23.9	65.1	9.2	4.6

Report of feedback by the students was submitted to the IQAC and the academic council. The students were satisfied with the overall academic activities offered by the institution, but wished for more regular cultural activities in college. Students expressed the need to top up the existing sports facilities and expressed desire to participate in more intercollegiate sports events.

Action Taken Report

1. It was decided to organize Arts day and encourage students to participate in intercollegiate and Youth festivals.
2. Students to be provided a platform to participate in intercollegiate sports events.



L. K. S. S.
Principal
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PARENTS' FEEDBACK 2022-23

Feedback through google forms were collected from the parents of students in the institution during the academic year 2022-23. The feedback form was circulated via social media and whatsapp groups. Parents were required to submit their responses to a set of 17 statements on a 4-point scale in which choices range from Excellent (4) to Poor (1). The feedback thus received is then analyzed by the IQAC forwarded to the Principal and then shared with the faculty for discussion. The analysis of the feedback obtained Statement-wise is as follows:

Sl No	Statements	Excellent (%)	Good (%)	Fair (%)	Poor (%)
1	Effective Curriculum delivery	43	51.6	0	0
2	Effective handling of online classes.	30	63.4	2.5	4.2
3	Method of conducting internal examinations.	36.7	57.3	5	1.3
4	Fairness in awarding internal marks.	43.4	48.3	6.7	1.6
5	Availability of study material.	32.9	61	4.7	1.5
6	Availability of faculty members to redress the concerns of both students and parents.	37.5	55	3.3	4.2
7	Efficiency in conducting regular tutorial meetings	39.7	50.3	8.3	1.7
8	General discipline within the campus.	43.3	45	10.6	1.1
9	Initiatives of the Career counselling and placement cell	26.3	54.3	17	2.3
10	Infrastructure and lab facilities of the institution.	22.3	61.7	12.7	3.3
11	Library facilities of the institution.	31.7	61.7	4.7	2

12	Rest room facilities.	16	60.3	18.3	5.3
13	Assurance of safety within the campus.	43.3	53.3	2	1.3
14	Sports facilities.	10.3	63.7	13	13
15	Promoting college cultural activities.	20.7	65.7	7.7	6
16	Students belonging to all communities (irrespective of their religious background) feels comfortable and safe in the campus.	60.7	36.6	1.2	1.5
17	Internet facilities within the campus	25.4	55.3	9.3	10

All the parents were fully satisfied with the good academic ambience of the institution. They expressed satisfaction over the good teaching – learning activities of the college. Need for improvement in internet facilities, sports and canteen facilities were raised by some parents. Parents also pointed out the need for placement activities. This was discussed in the IQAC, and report submitted to the Principal for further action.

Action Taken Report

1. More initiatives taken for placement drives by career guidance cell.
2. Steps taken to improve sports facilities. More equipments were purchased.



[Signature]
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FACULTY FEEDBACK 2022-23

Faculty members of the institution were required to submit their responses regarding the curriculum followed and overall teaching-learning aspects of the institution via google forms. Responses to a set of fourteen statements on a 4-point scale in which choices range from Excellent (4) to Poor (1) were recorded by the faculty members. The feedback thus received is then analyzed by the IQAC. The analysis of the feedback obtained Statement-wise is as follows:

Sl No	Statements	Excellent (%)	Good (%)	Fair (%)	Poor (%)
1	The Vision, philosophy & objectives of the college are clearly defined	15.3	30	44.7	10
2	Aims and objectives of the syllabi are well defined and clear	9.5	9.5	37.2	43.9
3	Programmes outcomes of the syllabi is well defined	26.7	6.7	36.7	30
4	The course content fulfils the need of students	26.5	16.5	46.9	10.2
5	Students are disciplined and respect the Staff members	1.4	36	16	46.7
6	Institution provides opportunities for continuous development of Staff	3	20.5	46.4	30.5
7	Equal opportunities for all staff is provided	0	0	30.4	65.6
8	Rest rooms, toilets, laboratory, playground,	6.9	13.2	63.5	16.5

	classrooms are clean and well maintained				
9	Computer facilities are made available for ICT based teaching to students	0	35.7	40.3	24
10	College pays attention to conservation of environment and has taken initiative on implementing waste management practices	0	30.5	43	26.5
11	Authorities are approachable and accessible	0	16.7	36.7	46.7
12	There is a mechanism for feedback, review and performance enhancement for the staff	26.2	16.7	40.5	16.7
13	There is a recognition/ Incentive/ Appreciation of the individual work is given	0	26.7	60	13.3
14	The environment at work helps to strike the right balance between work life and personal life.	0	17.1	32.1	50.8

The feedback from faculty was analysed by the IQAC and presented in the College Council.

Action Taken Report

1. Faculty members were informed to take steps to improve overall discipline of students
2. Steps taken to provide right balance between work and personal life



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ALUMNI FEEDBACK 2022-23

Feedback from the Alumni is an essential component for analysis of performance of an institution. It helps in improving the higher education academic culture. It is the Alumni that can provide a clear idea of the facilities provided by the college, the analysis of which can help improve the facilities for the betterment of students. Once out of the formal structure, the Alumni can objectively talk about the challenges faced by them. The feedback forms have been designed with the help of Google forms and shared with the alumni through social media groups. They were required to submit their responses to a set of ten statements on a 4-point scale in which choices range from Excellent (4) to Poor (1). The feedback thus received is then analyzed by the IQAC forwarded to the Principal and then shared with the faculty for discussion. The analysis of the feedback obtained Statement-wise is as follows:

Sl No	Statements	Excellent (%)	Good (%)	Fair (%)	Poor (%)
1	How do you rate the Programme studied	78.6	18.2	3.1	0
2	How do you rate the Infra-structural facilities	35.7	57.5	6.9	0
3	How do you rate the laboratory and library facilities	60	40.9	7.1	0
4	Teaching Faculties	80.6	10.8	8.6	0
5	Non-Teaching Faculties/Office Staff	57.8	38.6	3.5	
6	Canteen Facilities	28	43.9	10.5	17.6
7	Internet facilities	33.3	42.1	8.8	15.9
8	Administrative/Office procedures	57.9	38.6	3.5	0

9	Your overall rating	63.4	30.1	6.5	0
10	Would you like to be a member of our alumni group?	78.9	35.1	0	0

Majority of the alumni members were satisfied with the overall aspects of the institution and an overall rating of 63.4% was provided by the alumni. Majority of alumni suggested need for improvement in infrastructural and canteen facilities. Administrative department was highly appreciated by the Alumni. Library facilities also need improvement as suggested by the Alumni.

Action taken report

1. Request for improvement in overall facilities is submitted to management.



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